

From the sensor to the cloud — one team that knows your plant.

OT, SCADA, MES and ERP integration on a monthly retainer for WA manufacturers, processors and utilities — with documentation, monitoring and answers that stay behind when we're not on site.

20 years

inside Australian processing plants

Field to cloud

one team across every layer

Monthly

service report, every month, without exception

Bunbury-based

serving Perth and the South West

CORE CAPABILITIES

SCADA support

Tag and alarm configuration, screen changes, fault response

OT networks

Switch and firewall configuration, comms troubleshooting

ERP integration

Order, inventory and costing flows to NetSuite, SAP, MYOB

Cloud & analytics

AWS / Azure pipelines, secure egress, AI on your own data

Digital transformation

Roadmap, vendor selection, ISA-95 / UNS architecture, measured pilots

PLC and HMI

Programming, diagnostics and fault resolution

MES support

Production, quality, traceability, RFID and labelling; vendor liaison

Production reporting

OEE and KPI development, dashboards, scheduled reports

Documentation

Architecture, logic, networks, procedures — kept current

Electrical installation and repair

Delivered through licensed electrical contracting partners, managed by Silec

THE WHOLE STACK

L0-1 Instrumentation & field devices

L2 PLC / HMI / SCADA

L3 Historian & OT networks

L3 MES: production, quality, traceability

L4 ERP integration

L5 Cloud, analytics & AI

WHO WE WORK WITH

WA manufacturers, processors and utilities with 20–300 staff, an installed SCADA, and an MES or ERP that never quite talks to the floor.

Deep experience in Australian meat processing — what a DAFF audit asks for, what a DWER discharge report needs. The method transfers to food, beverage, minerals and water.

SYNCOPS — INCLUDED IN EVERY RETAINER

A private, per-site platform that reads your OT, MES and ERP data, files what your people know, and produces the monthly report from the work itself. Included, never sold separately.

- Plain-English answers from historian, SCADA, MES and ERP reads plus your documents — with the source cited
- A knowledge vault in plain files on your own server; documentation coverage reported monthly
- Reports with an evidence trail and a named sign-off before anything leaves

HOW WE ENGAGE

- 1 Discovery, 3–5 days on site.** Systems and owners named, read-only access arranged with your IT, baseline measured, plan written.
- 2 The retainer.** Hours logged as the work happens; requests acknowledged within four business hours.
- 3 Every month, the service report.** Hours by activity, what was done, what's open, documentation coverage.
- 4 If we ever part, the handover pack.** Everything about your plant, in plain files, within five business days.

SECURITY & YOUR DATA

- Data stays in Australia — your own server, or your own cloud account in Sydney
- Read-only by construction; no autonomous control
- Incident response with 72-hour breach notification
- Security review pack on request

THE RETAINER

Foundation	16 hours a month
Standard	28 hours a month
Anchor	40 hours a month

One rate across every tier, Syncops included. Your existing contractors, vendors and integrator all stay — we take the work nobody owns and hand them the drawings.

Silec Holdings Pty Ltd

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Bunbury, WA · serving Perth and the South West

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Enquire

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